



Modernizing Reporting with a Centralized Data Platform for a Leading InsurTech Firm

Client

A leading provider of cloud-based insurance technology offering solutions for P&C and L&AH segments. The client supports policy, billing, claims, distribution, and underwriting, while leveraging AI innovations to drive digital transformation.

Business Need

To enable data-driven decision-making, the client needed a centralized data platform that could consolidate and extract data from multiple ERP systems, project management tools, and incident management applications into Azure Fabric One Lake storage. The goal was to create a scalable repository and develop intuitive Power BI dashboards for reviewing, monitoring, and tracking key performance indicators (KPIs) effectively.

Business Challenges

- Lack of unified reporting limits executive visibility and consistent metrics.
- Siloed data sources hindered real-time, accurate insights.
- No centralized governance led to inefficiencies in reporting and operations.
- Misaligned business units reduced operational efficiency and decision-making consistency.

Solution

Innominds partnered with the client to design and implement a unified data platform on Microsoft Fabric, addressing challenges in data accessibility and reporting. Key solution

- Implemented a medallion architecture on Microsoft Fabric.
- Unified data from multiple systems into a single source of truth using Bronze, Silver, and Gold layers.
- Provided real-time, consistent insights to CXOs, PMO, and Operations teams.
- Developed a Customer 360 framework to strengthen B2B engagement and planning.
- Standardized data access, lineage, and security for compliance and consistency.

Value Delivered

- Empowered executive leadership with real-time insights and improved data-driven decision-making.
- Automated data extraction and integration, reducing manual workload.

Established a scalable and future-ready data infrastructure.

Improved operational efficiency through a unified, enterprise-wide view of data.

Tools & Technologies Used

Microsoft Fabric | Power BI | Azure DevOps | Fabric Monitor Hub



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